



Job Description

IT Infrastructure Engineer - Delivery

BCA operates the largest used-vehicle marketplace in the UK and Europe operating in 10 countries, 60 different locations, selling 1.3 million vehicles per annum. BCA touches over 3.5m vehicles a year as it provides services along the vehicle life cycle from port to dealerships for new vehicles to refurbishment and logistics for used vehicles and the core re-marketing and auction operations.

Main purpose of job:

Reporting to the IT Infrastructure Engineering Delivery Manager, you will be a skilled IT professional with experience of delivering technical solutions largely focused around IT infrastructure to help ensure the success of BCA. You will help identify and drive efficiencies with other subsidiaries and divisions of BCA to leverage suppliers, standards and support capability with the focus being on the right people, product, processes and partners.

The role will require you to work collaboratively with your internal colleagues as well as a number of third party providers. You will ideally have experience working in project environments and will have the ability to build relationships with your colleagues, be that on a piece of project work, as part of an agile product team or helping your colleagues tackle a service incident. The role is predominantly project focused, with a requirement to provide 3rd line support if and when required.

Main Responsibilities:

- Provide technical solution ownership, evaluating designs and alternatives prior to delivering infrastructure and services as part of a project or product team
- Hands on exposure to various technology and also working with third party managed service providers
- Keep abreast of the latest IT and practises. Identify and realise potential of existing and new technologies, process and people in order to gain efficiencies in working
- Ensure design documentation and operational procedures are produced and maintained
- Complete documentation ranging from RFC's, Application landscapes, network topologies and project documentation such as highlight reports and lessons learned documents
- Provide appropriate support and training material to help transition products and projects into live operations.

Technical skills and experience

- Deep knowledge of Windows server technologies, Windows 10 and Office365
- Networking technology – Cisco switches, Meraki wireless, Enterprise Mobility Management tools, Load Balancers and Firewalls
- Experience in automation tools such as PowerShell or Ansible
- Excellent working experience of key infrastructure technology such as VMWare, Active Directory, storage and security
- Background in enterprise technology
- Experience of DevOps and Agile development methods and tools
- Use of cloud technologies (ideally Azure / AWS) and the ability to identify opportunities to leverage cloud technologies such as PaaS



- ITIL V3
- Management and delivery of small to medium size projects

Skills we look for in future employees

- Flexible and dynamic with a keen attention to detail
- Passion for technology and proven experience of delivery
- Understanding of IT governance and control requirements in relation to infrastructure management
- Analytical skills - identifying and diagnosing issues through rigorous analysis
- Excellent written and verbal communication skills to both technical and non-technical stakeholders
- Determination and motivation to succeed – Enthusiastic with a “can do” attitude
- Prepared to travel to BCA locations as required and occasional out of hours’ work

Working Hours

Monday to Friday 9.00am – 5.30pm

Working for BCA you will receive;

Benefits include a minimum of 31 days holiday Inc. Bank Holidays

Company pension scheme

Mobile phone & laptop

Company car allowance

Internal promotion as much as possible

Excellent Learning & Development training options

Free parking onsite

Cycle to work scheme

Subsidised restaurant that delivers

Reward scheme that offers online and high street discounts

If you're looking for a career that has great teamwork, training, rewards, long-term scope and is going places - apply now!

To apply please send your CV to recruitment@bca.com